THE RELATIONSHIP BETWEEN LEADERSHIP COMMUNI-CATION STYLE AND EMPLOYEES' PERFORMANCE AT METRO TV JAWA TIMUR

FINAL REPORT

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D3 ENGLISH PROGRAM

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This is to testify that the Final Report of BELLINDA AMANDA LAVEDA KALONTONG has been approved by the advisor for further approval by the Examining Committee.

Malang, August 15th 2017

Advisor,

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This is to testify that the Final Report of BELLINDA AMANDA LAVEDA KALONTONG on August 22nd, 2017 has been examined.

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ABSTRACT

Kalontong, Bellinda A.L. 2017. The Relationship between Leadership

Communication Styles and Employees' performance at Metro TV Jawa Timur. Final Report D3 English Program University of Merdeka Malang. Advisor:

Malikhatul Lailiyah, S.Pd., M.Pd.

Key Words: Leadership styles, communication styles, employee's performance, human relation.

Communication has an important role in running an organization. If an organization does not have communications, employees cannot know what their colleagues are doing, and the leadership cannot receive information input and can not give instructions. A leader has their own way to lead their employee. Communication style provided also have some differences. This is seen from how a leader can control and organize an organization. Furthermore to employee's performance and leadership communication style, relationships among colleagues are also very calculated, because if an organization doesn't have a good relationship, then the company or organization cannot run smoothly and prosperous. The purpose of this final report is to know the extent to which the relationship exists between the leadership and communication that is intertwined in media company Metro TV Jawa Timur.

The result showed that every member of the organization could express their ideas or opinions in relaxed and informal atmosphere. In such an atmosphere it is possible for every member of the company to reach agreement and mutual understanding, and also this facilitated all the members of the company to work together and also maintain the harmony and integrity of good relationships within the company. This made delivering information within the company went smoothly without any obstacles and achieving a satisfactory target.

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Foremost, I would like to express my sincere gratitude to my advisor Mrs. Lailiyah for the continuous support of me and my final report, for her patience, motivation, enthusiasm, and immense knowledge. Her guidance helped me in all the time to write this final report. I couldn't have imagined having a better advisor and mentor for my report.

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The final words, that in the writing of this final report is still far from perfection. Therefore, the writer invoke suggestions and criticisms which is build for the sake of perfection and may be useful for all of us.

The writer,

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