

DAFTAR PUSTAKA

- Amsi, F., & Kiflemariam, A. (2023). Gender diversity and employee performance in the Tanzania Textile Firms. *Journal of Human Resource and Sustainability Studies*, 11, 235–254. <https://doi.org/10.4236/jhrss.2023.112015>
- Azwar, S. (2012). *Penyusunan skala psikologi* (2nd ed.). Pustaka Pelajar.
- Azwar, S. (2017). *Metode penelitian psikologi* (2nd ed.). Pustaka Pelajar.
- Bahagia, R., & Astuti, R. (2019). Analysis of factors that affect employee performance. *Journal of International Conference Proceedings*, 2(3), 359–364. <https://ejournal.aibpmjournals.com/index.php/JICP/article/view/698>
- Chen, B., Wang, L., Li, B., & Liu, W. (2022). Work stress, mental health, and employee performance. *Frontiers in Psychology*, 13. <https://doi.org/10.3389/fpsyg.2022.1006580>
- Chernyshenko, O. S., & Stark, S. (2005). Organizational psychology. In K. Kempf-Leonard (Ed.), *Encyclopedia of Social Measurement*. Elsevier.
- Creswell, J. W., & Creswell, J. D. (2018). *Research design: Qualitative, quantitative, and mixed methods approaches* (5th ed.). SAGE.
- Daniel, C. O. (2019). Effects of job stress on employee's performance. *International Journal of Business Management and Social Research*, 6(2), 375–382. <https://doi.org/10.18801/ijbmsr.060219.40>
- Deikme, P. (2013). Motivasi kerja dan budaya organisasi pengaruhnya terhadap kinerja pegawai Bagian Keuangan Sekda Kabupaten Mimika Provinsi Papua. *Jurnal EMBA*, 1(3), 980–986. <https://ejournal.unsrat.ac.id/index.php/emba/article/view/1907>
- Dewi, R. F., Nurhadi, M., Julianti, E., & Prawitowati, T. (2023). Peran mediasi motivasi kerja pada stres kerja dan beban kerja terhadap kinerja karyawan di Kantor Pemangkuan Hutan. *Publik: Jurnal Manajemen Sumber Daya Manusia, Administrasi Dan Pelayanan Publik*, 10(1), 247–261. <https://doi.org/10.37606/publik.v10i1.549>
- Dimbau, A., Sambul, S. A. P., & Rumawas, W. (2021). Pengembangan SDM terhadap kinerja karyawan PT Mpaigelah Kabupaten Mimika. *Productivity*, 2(2), 130–134. <https://ejournal.unsrat.ac.id/index.php/productivity/article/view/33951>

- Goonetilleke, A. E. J. W., Priyanshantha, K. G., & Munasinghe, S. (2018). The impact of work stress on employee performance in the hotel industry in Sri Lanka. *International Conference in Management and Economics*, 103–118. <http://ir.lib.ruh.ac.lk/xmlui/handle/iruo/4498>
- Hardani, Auliya, N. H., Andriani, H., Fardani, R. A., Ustiawaty, J., Utami, E. F., Sukmana, D. J., & Istiqomah, R. R. (2020). *Metode penelitian kualitatif & kuantitatif*.
- Hendrawijaya, A. T. (2019). Demographic factors and employee performance: The mediating effect of employee empowerment. *Media Ekonomi Dan Manajemen*, 34(2), 116–136. <http://jurnal.untagsmg.ac.id/index.php/fe/article/view/962>
- Hermi, U. N., & Yosepha, S. Y. (2019). The model of employee performance. *International Review of Management and Marketing*, 9(3), 69–73. <https://doi.org/10.32479/irmm.8025>
- International Labour Organization. (2016). *Workplace stress: A collective challenge*. International Labour Organization.
- Iskamto, D. (2021). Stress and its impact on employee performance. *IJOSMAS (International Journal of Social and Management Studies)*, 2(3), 142–148. <https://ijosmas.org/index.php/ijosmas/article/view/42>
- José, F. E. M., Golbert, C. W., José, L. H. A., Dallegrave, E. T., & Kristensen, C. H. (2020). Assessment of the relationship between stress and performance in candidates for the Brazilian Bar Association examination. *Trends in Psychiatry and Psychotherapy*, 42(4), 368–374. <https://doi.org/10.1590/2237-6089-2019-0002>
- Joy, A. J., & Kumar, G. S. G. (2018). Impact of job stress on employee performance: A study of software professionals in Kerala. *International Journal of Research and Analytical Reviews*, 5(4), 694–715. www.ijrar.org/papers/IJRAR1904488.pdf
- Karim, K. (2022). The effect of work stress on employee performance. *Asean International Journal of Business*, 1(1), 24–33. <https://doi.org/10.54099/aijb.v1i1.68>
- Kotur, B. R., & Anbazhagan, S. (2014). Influence of age and gender on the performance. *IOSR Journal of Business and Management*, 16(5), 97–103. <https://doi.org/10.9790/487X-165397103>

- Kumala, U., & Maksum, I. (2023). Pengaruh stres kerja dan beban kerja terhadap kinerja dengan motivasi sebagai variabel mediasi (Studi kasus pada Kantor Akuntan Publik di Provinsi DKI Jakarta). *JAMBURA: Jurnal Ilmiah Manajemen Dan Bisnis*, 6(2), 905–911. <https://ejournal.ung.ac.id/index.php/JIMB/article/view/21895>
- Kurniawan, P. (2022). The effect of work experience and work discipline on employee performance at PT. BCA Tbk Pamulang Branch. *Kontigensi: Jurnal Ilmu Manajemen*, 10(2), 397–402. <https://jurnal.dim-unpas.web.id/index.php/JIMK/article/view/309>
- Leka, S., Griffiths, A., & Cox, T. (2003). *Work organisation and stress*. World Health Organization.
- Munandar, A. S. (2001). *Psikologi industri dan organisasi*. Penerbit Universitas Indonesia (UI-Press).
- Muse, L. A., Harris, S. G., & Feild, H. S. (2003). Has the inverted-U theory of stress and job performance had a fair test? *Human Performance*, 16(4), 349–364. https://doi.org/10.1207/S15327043HUP1604_2
- Mylvaganam, K., & Zulkipli, H. (2023). Factors influencing employees' performance in hotel industry at Batu Pahat. *Research in Management of Technology and Business*, 4(1), 416–428. <https://publisher.uthm.edu.my/periodicals/index.php/rmtb/article/view/11685>
- Wisudawati, N., & Pratama, D. A. (2021). The influence of workload and stress on employee performance in PT X palm oil mill. *International Journal of Science, Technology & Management*, 2(6), 2065–2071. <https://doi.org/10.46729/ijstm.v2i6.374>
- Nuryadi, Astuti, T. D., Utami, E. S., & Budiantara, M. (2017). *Dasar-dasar statistik penelitian*. Sibuku Media.
- Pangabea, R. K., Junita, A., & Miraza, Z. (2024). The impact of stress and workload on performance moderated by work shift. *Jurnal Administrasi Bisnis*, 13(1), 19–30. <https://doi.org/10.14710/jab.v13i1.54614>
- Parker, D. E., & Decotiis, T. A. (1983). Organizational determinants of job stress. *ORGANIZATIONAL BEHAVIOR AND HUMAN PERFORMANCE*, 32, 160–177. <https://deepblue.lib.umich.edu/bitstream/handle/2027.42/25099/0000531.pdf>

- Pramana, E. (2022, November 27). Menaker sebut kualitas angkatan kerja Indonesia rendah, ini alasannya. *Jawa Pos*. <https://www.jawapos.com/ekonomi/01421442/menaker-sebut-kualitas-angkatan-kerja-indonesia-rendah-ini-alasannya>
- Pratiwi, T. M., & Indiyati, D. (2023). Effect of work stress during pandemic Covid-19 on employee performance at Fuel Terminal Tasikmalaya. *E-Proceeding of Management*, 10(3), 1529–1534. https://openlibrary.telkomuniversity.ac.id/pustaka/files/184135/jurnal_epr oc/effect-of-work-stress-during-pandemic-covid-19-on-employee-performance-at-fuel-terminal-tasikmalaya.pdf
- Putra, I. N. B. C., Sihombing, I. H. H., & Darmaputra, P. G. E. (2020). The Effect of Work Stress on Front Office Employees Performance. *Proceedings of the International Conference on Business and Management Research (ICBMR 2020)*, 160, 284–289. <https://doi.org/10.2991/aebmr.k.201222.041>
- Rimba Papua Hotel. (2024). *Jumlah karyawan KWN per 31 Maret 2024*.
- Robbins, S. P., & Judge, T. A. (2021). *Perilaku organisasi* (16th ed.). Salemba Empat.
- Sahir, S. H. (2021). *Metodologi penelitian*. Penerbit KBM Indonesia.
- Santrock, J. W. (2011). *Life-span development: Perkembangan masa hidup* (13th ed., Vol. 2). Erlangga.
- Sarah, S. (2018). *Pengaruh stres kerja dan kepuasan kerja terhadap psychological well-being pada polisi wanita* [Bachelor thesis, Universitas Islam Negeri Syarif Hidayatullah]. <https://repository.uinjkt.ac.id/dspace/handle/123456789/44124>
- Sari, D. L., Storyna, H., Intan, R., Sinaga, P., Gunawan, F. E., Asrol, M., & Redi, A. A. N. P. (2021). The effect of job stress to employee performance: Case study of manufacturing industry in Indonesia. *IOP Conference Series: Earth and Environmental Science*, 794(1), 012085. <https://doi.org/10.1088/1755-1315/794/1/012085>
- Shah, B. (2023). Work stress and employee performance: Analysis of work stress and it's implication on employee performance. *The International Journal of Indian Psychology*, 11(4), 321–335. <https://ijip.in/articles/work-stress-and-employee-performance/>
- Silaen, N. R., Syamsuriansyah, Chairunnisah, R., Sari, M. R., Mahriani, E., Tanjung, R., Triwardhani, D., Hearany, A., Masyuroh, A., Satriawan, D. G., Lestari, A. S.,

- Arifudin, O., Rialmi, Z., & Putra, S. (2021). *Kinerja karyawan*. Widina Bhakti Persada Bandung.
- Singh, S. (1988). Stress and performance the evidence. *Vikalpa: The Journal for Decision Makers*, 13(1), 69–72. <https://doi.org/10.1177/0256090919880109>
- Sopiah, A. (2023, February 21). *Kabar buruk! Pekerjaan “berkualitas” di RI terus menurun*. CNBC Indonesia. <https://www.cnbcindonesia.com/news/20230221064619-4-415482/kabar-buruk-pekerjaan-berkualitas-di-ri-terus-turun>
- Strebler, M. (2004). *Tackling poor performance (Report 406)*. Institute for Employment Studies. www.employment-studies.co.uk/system/files/resources/files/406.pdf
- Sugiyono. (2013). *Metode penelitian kuantitatif, kualitatif dan R & D*. Alfabeta.
- Suryani, N. K., Sugianingrat, I. A. P. W., & Laksemini, K. D. I. S. (2020). *Kinerja sumber daya manusia*. Nilacakra.
- Suseno, B. D., Nuryanto, U. W., Fidziah, Silalahi, S., Saefullah, E., Saleh, M., Tabroni, Abduh, E. M., Salapudin, Quraysin, I., Fatari, Lesmana, I. S., Desiyani, R. E., Auliana, S., & Asfar, A. H. (2023). *Manajemen sumber daya manusia*. Eureka Media Aksara.
- Susilowati, E., Gunisty, G., & Akyuwen, R. (2022, August 15). The effect of stress and work conflicts on performance of employees with gender as moderators at The Regional Secretariat of Tegal City. *MALAPY*. <https://doi.org/10.4108/eai.28-5-2022.2320445>
- Tong, G. C. (2023, August 13). *Employees in Asia are spending the most time looking busy at work, says Slack report*. CNBC. <https://www.cnbc.com/2023/08/14/employees-in-asia-are-spending-the-most-time-looking-busy-at-work.html>
- Triansyah, F. A., Hejin, W., & Stefania, S. (2023). Factors affecting employee performance: A systematic review. *Journal Markcount Finance*, 1(2), 118–127. <https://doi.org/10.55849/jmf.v1i2.102>
- Tunajaya, L. R. (2015). Pengaruh pelatihan kerja dan motivasi kerja pada kinerja karyawan Departemen Produksi PT Coronet Crown. *AGORA*, 3(1), 1–7. <https://www.neliti.com/publications/36349/pengaruh-pelatihan-kerja-dan-motivasi-kerja-pada-kinerja-karyawan-departemen-pro#cite>
- Widana, I. W., & Muliani, P. L. (2020). *Uji persyaratan analisis*. Klik Media.

- Widyastuti, T., & Hidayat, R. (2018). Adaptation of Individual Work Performance Questionnaire (IWPQ) into Bahasa Indonesia. *International Journal of Research Studies in Psychology*, 7(2), 101–112. <https://doi.org/10.5861/ijrsp.2018.3020>
- Wika, A. (2017, March 5). *Rimba Papua Hotel*. Blogspot.
- Wonda, Y., Tatimu, V., & Walangitan, O. (2022). Pengaruh kompensasi dan lingkungan kerja terhadap kinerja karyawan Bank Papua Cabang Karubaga Kabupaten Tolikara. *Productivity*, 3(2), 127–132. <https://ejournal.unsrat.ac.id/index.php/productivity/article/view/38394>
- Yulianti, S. A., & Liana, L. (2022). Pengaruh lingkungan kerja dan stres kerja terhadap kinerja karyawan pada Dinas Lingkungan Hidup Kota Semarang. *Fair Value: Jurnal Ilmiah Akutansi Dan Keuangan*, 4(1), 2879–2890. <https://journal.ikopin.ac.id/index.php/fairvalue/article/view/1305>