

DAFTAR PUSTAKA

- Aelani, V., & Falahah, M. (2012). Pengantar User Experience dan Prinsip-prinsip Desain Antarmuka. Graha Ilmu.
- Creswell, J. W. (2014). Research Design: Qualitative, Quantitative, and Mixed Methods Approaches (4th ed.). Sage Publications.
- Cronbach, L. J., & Harris, P. L. (1985). Designing Evaluations of Educational and Social Programs. Routledge.
- Federici, S., & Borsci, S. (2010). A theoretical framework for usability evaluation based on user experience. *Universal Access in the Information Society*, 9(4), 365-376.
- Khairunisa. (2017). Manfaat Sistem Informasi Akademik (SIAKAD) dalam Peningkatan Kualitas Layanan Pendidikan.
- Lacerda, F. D., & Ramalho, G. (2015). Evaluasi Usability: Sebuah Pendekatan Sistematis untuk Meningkatkan Pengalaman Pengguna.
- Laudon, K. C., & Laudon, J. P. (2016). Sistem Informasi Manajemen: Mengelola Perspektif Digital. Salemba Empat.
- Lewis, C., & Wharton, C. (1993). "Cognitive walkthroughs: A method for theory-based evaluation of user interfaces." *Proceedings of the ACM CHI'93 Human Factors in Computing Systems Conference* (pp. 388-393).
- McLeod, R., & Schell, G. (2014). Management Information Systems. Pearson.
- Nielsen, J. (1993). Usability Engineering. Academic Press.
- Nielsen, J. (2000). Why You Only Need to Test with 5 Users. Nielsen Norman Group.
- Nielsen, J. (2012). Usability 101: Introduction to Usability. Nielsen Norman Group.
- Norman, D. A. (2013). The Design of Everyday Things: Revised and Expanded Edition. Basic Books.
- Norman, D. A., & Nielsen, J. (2010). The Definition of Usability: What and Why. In *Usability Inspection Methods* (2nd ed., pp. 1-18). John Wiley & Sons.
- Patton, M. Q. (2008). Utilization-Focused Evaluation. Sage Publications.
- Raharjo, P., Kusuma, W. A., & Sukoco, H. (2016). Panduan Praktis Uji Penggunaan (Usability Testing). ANDI.
- Riyanto. (2016). Manfaat Sistem Informasi Akademik (SIAKAD) dalam Peningkatan Kinerja Perguruan Tinggi.
- Rossi, P. H., & Freeman, H. E. (1993). Evaluation: A Systematic Approach. Sage Publications.
- Scriven, M. (1991). Evaluation Thesaurus (4th ed.). Sage Publications.
- Sudarsono. (2018). Implementasi Sistem Informasi Akademik (SIAKAD) dalam Peningkatan Kualitas Layanan Pendidikan.

- Wharton, C., Rieman, J., Lewis, C., & Polson, P. (1994). The Cognitive Walkthrough Method: A Practitioner's Guide. In Usability Inspection Methods (pp. 105-140). John Wiley & Sons.
- Zhang, P., & Adipat, B. (2005). Challenges, methodologies, and issues in the usability testing of mobile applications. International Journal of Human-Computer Interaction, 18(3), 293-308.