

DAFTAR PUSTAKA

- Agustina, A. A., Asmarajati, D., & Hasanah, N. (2021). Penerapan Metode Nielsen Model Dalam Usability Testing Pada Web Portal Dinas Lingkungan Hidup Kabupaten Wonosobo. *Journal of Economic ...*
<https://ojs.unsiq.ac.id/index.php/jebe/article/view/2154>
- Al-Amin, M., Ali, M. S., Salam, A., Khan, A., Ali, A., & ... (2024). History of generative Artificial Intelligence (AI) chatbots: past, present, and future development. *ArXiv Preprint ArXiv ...* <https://arxiv.org/abs/2402.05122>
- Alfarisi, M. H., & Ependi, U. (2022). EVALUASI USABILITY PADA APLIKASI POSPAY MENGGUNAKAN METODE USABILITY TESTING. In *Jurnal Teknologi Informatika Dan ...* repository.binadarma.ac.id.
<https://repository.binadarma.ac.id/7190/7/Skripsi Full.pdf>
- Ali, S., Abuhmed, T., El-Sappagh, S., Muhammad, K., & ... (2023). Explainable Artificial Intelligence (XAI): What we know and what is left to attain Trustworthy Artificial Intelligence. In *Information fusion*. Elsevier.
<https://www.sciencedirect.com/science/article/pii/S1566253523001148>
- AYDIN, Ö. (2023). Google Bard generated literature review: metaverse. *Journal of AI*.
<https://dergipark.org.tr/en/pub/jai/issue/77844/1311271>
- BAÏDOO-ANU, D., & OWUSU ANSAH, L. (2023). Education in the Era of Generative Artificial Intelligence (AI): Understanding the Potential Benefits of ChatGPT in Promoting Teaching and Learning TT - Education in the Era of Generative Artificial Intelligence (AI): Understanding the Potential Benefits. *Journal of AI*, 7(1), 52–62. <https://doi.org/10.61969/jai.1337500>
- Beny, B., Yani, H., & Ningrum, G. M. (2019). Evaluasi Usability Situs Web Kemenkumham Kantor Wilayah Jambi dengan Metode Usability Test dan System Usability Scale. *RESEARCH: Journal of ...* <http://e-journal.unipma.ac.id/index.php/RESEARCH/article/view/4282>

- Botchway, I., Alese, B. K., & Agangiba, W. A. (2021). Evaluation of e-government applications based on ISO/IEC 9126 model. In *Annals. Computer Science* researchgate.net.https://www.researchgate.net/profile/Ivy-Botchway/publication/356253598_Evaluation_of_E-government_Applications_based_on_ISOIEC_9126_model/links/62e94d964246456b5503a824/Evaluation-of-E-government-Applications-based-on-ISO-IEC-9126-model.pdf
- Chowdhary, K. R. (2020). *Introducing Artificial Intelligence BT - Fundamentals of Artificial Intelligence* (K. R. Chowdhary (ed.); pp. 1–23). Springer India. https://doi.org/10.1007/978-81-322-3972-7_1
- Conte, N. (2024). *Ranked: The Most Popular AI Tools*. Visual Capitalist. <https://www.visualcapitalist.com/ranked-the-most-popular-ai-tools/>
- Ginanjari, M. R., Prehanto, A., & ... (2023). Evaluasi dan Rekomendasi Usability Pada Fitur Pemesanan Bike di Aplikasi Mobile Maxim Dengan Metode Usability Testing dan Use Questionnaire. *Madani: Jurnal* <https://jurnal.penerbitdaarulhuda.my.id/index.php/MAJIM/article/view/635>
- Hudaifa, D., Aknuranda, I., & Brata, K. C. (2019). Evaluasi dan Perbaikan Aplikasi Mobile Malang Menyapa Menggunakan Metode Usability Testing dan USE Questionnaire. *Jurnal Pengembangan Teknologi* <http://j-ptiik.ub.ac.id/index.php/j-ptiik/article/view/5356>
- King, M. R., & ChatGPT. (2023). A conversation on artificial intelligence, chatbots, and plagiarism in higher education. In *Cellular and molecular bioengineering*. Springer. <https://doi.org/10.1007/s12195-022-00754-8>
- Lee, J. Y. (2023). Can an artificial intelligence chatbot be the author of a scholarly article? In *Journal of educational evaluation for health* ncbi.nlm.nih.gov. <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC10033224/>
- Mageira, K., Pittou, D., Papasalouros, A., Kotis, K., & ... (2022). Educational AI chatbots for content and language integrated learning. In *Applied Sciences*. mdpi.com. <https://www.mdpi.com/2076-3417/12/7/3239>

- Munir, S., & Nugroho, M. W. (2022). Analisis dan Evaluasi Desain Web Profil Sekolah dengan Pendekatan Nielsen Usability Model. *Jurnal Informatika Terpadu*. <https://jurnal.nurulfikri.ac.id/index.php/JIT/article/view/508>
- Muqoddas, A., Yogananti, A. F., & ... (2020). Usability User Interface Desain pada Aplikasi Ecommerce (Studi Komparasi Terhadap Pengalaman Pengguna Shopee, Lazada, dan Tokopedia). ... *Komunikasi Visual & ...*. <http://publikasi.dinus.ac.id/index.php/andharupa/article/view/3194>
- Nawaz, N., & Saldeen, M. A. (2020). Artificial intelligence chatbots for library reference services. *Journal of Management Information ...*. <https://search.proquest.com/openview/a00e7b79771945dc1d52f44a92b48c88/1?pq-origsite=gscholar&cbl=38743>
- Nugroho, A. A. R., & Apriliyanto, E. (2023). USABILITY ANALYSIS OF AN ANDROID BASED VIDEO CONFERENCE APPLICATION. *Julia: Jurnal Ilmu Komputer An Nuur*. <https://www.juliajournal.org/index.php/julia/article/view/13>
- Pesce, R. (2016). *Usability testing: how many users to test? — DAY 71*. <https://medium.com/@robertopesce/usability-testing-how-many-users-day-71-9c22effbd491>
- Pongtambing, Y. S., Appa, F. E., & ... (2023). Peluang dan Tantangan Kecerdasan Buatan Bagi Generasi Muda. *Bakti Sekawan ...*. <https://journal.sekawan-org.id/index.php/bakwan/article/view/362>
- Puspitasari, N. B., Aulia, Y., & Rosyada, Z. F. (2023). Usability evaluation of online transportation using Nielsen model. In *World Journal of Advanced ...*. [wjaets.com. https://wjaets.com/sites/default/files/WJAETS-2023-0283.pdf](https://wjaets.com/sites/default/files/WJAETS-2023-0283.pdf)
- Putra Ramadhani, Q., & Yulian Pamuji, F. (2023). Perancangan UI/UX Website Streaming dan Rating Karya Digital Standupindo Malang Menggunakan Metode User Centered Design. *Seminar Nasional Sistem Informasi, September*, 3762–3775.
- Ram, B., & Verma, P. V. P. (2023). Artificial intelligence AI-based Chatbot study of ChatGPT, Google AI Bard and Baidu AI. *World Journal of Advanced ...*. https://papers.ssrn.com/sol3/papers.cfm?abstract_id=4359436

- Ratama, N., Kom, M., & Munawaroh, M. (2019). *Konsep kecerdasan buatan dengan pemahaman logika fuzzy dan penerapan aplikasi*. books.google.com. <https://books.google.com/books?hl=en&lr=&id=5ZqzDwAAQBAJ&oi=fnd&pg=PA4&dq=ratama+munawaroh&ots=8K7GBZjB8x&sig=ynVFyxh03Tgmj-5QHdD18-vmf5o>
- Rifqatusa'Adah, F. L. (2017). *EVALUASI USABILITY BERDASARKAN ISO/IEC 9126 DAN NIELSEN MODEL MENGGUNAKAN METODE USABILITY TESTING (STUDI KASUS: APLIKASI repository.its.ac.id*. https://repository.its.ac.id/42276/1/5213100175-Undergraduate_Theses.pdf
- Rudolph, J., Tan, S., & Tan, S. (2023). War of the chatbots: Bard, Bing Chat, ChatGPT, Ernie and beyond. The new AI gold rush and its impact on higher education. In *Journal of Applied Learning and Teaching*. journals.sfu.ca. <https://journals.sfu.ca/jalt/index.php/jalt/article/download/771/577/3333>
- Sihombing, R. F., & Suarli, P. P. (2023). Evaluasi Usability Pada Aplikasi Digiroomm by Auto 2000 Dengan Menggunakan Metode Usability Testing. *Indonesian Journal of Computer Science*. <http://3.8.6.95/ijcs/index.php/ijcs/article/view/3506>
- Srinivas, K. K., Peddi, A., Srinivas, B. G. S., & ... (2022). Artificial Intelligence Techniques for Chatbot Applications. *2022 International* <https://ieeexplore.ieee.org/abstract/document/9751887/>
- Stone, P., Brooks, R., Brynjolfsson, E., Calo, R., & ... (2022). Artificial intelligence and life in 2030: the one hundred year study on artificial intelligence. *ArXiv Preprint ArXiv* <https://arxiv.org/abs/2211.06318>
- Thormundsson, B. (2024). *Usage of Artificial Intelligence (AI) Tools Weekly in 2023, by Age Range*. Statista.
- Tiara, T., Lieubun, K. R., Sirken, J. P., & ... (2023). Penerapan Metode E-GovQual Untuk Mengevaluasi Tingkat Kualitas Layanan Website E-LAPOR! *Seminar Nasional* <https://www.jurnalfti.unmer.ac.id/index.php/senasif/article/view/535>
- Ufairah, R. A., Mahadewi, S. T., Kusumajaya, T. J., & ... (2022). *EVALUASI ANTARMUKA GAME SAVE ME WHEN IS SLEEP MENGGUNAKAN*

- METODE USABILITY TESTING. *Jurnal Teknik Dan ...*
<http://journal.admi.or.id/index.php/JTS/article/view/330>
- Umar, F., & Tileng, K. G. (2021). PENERAPAN ISO/IEC 9126 DAN NIELSEN MODEL DALAM ANALISIS PENGGUNAAN APLIKASI SAFARI PADA IPHONE GENERASI 10 KE ATAS. *Jurnal Informatika Dan Sistem Informasi*.
<https://journal.uc.ac.id/index.php/JUISI/article/view/2093>
- Utami, N. W., Arthana, I. K. R., & ... (2020). Evaluasi Usability Pada E-Learning Universitas Pendidikan Ganesha Dengan Metode Usability Testing. *Jurnal Nasional*
<https://ejournal.undiksha.ac.id/index.php/janapati/article/view/23663>
- Wodecki, B. (2023). UBS: ChatGPT is the fastest growing app of all time. In *AI Business*.
- Wu, F., Lu, C., Zhu, M., Chen, H., Zhu, J., Yu, K., Li, L., & ... (2020). Towards a new generation of artificial intelligence in China. ... *Machine Intelligence*.
<https://www.nature.com/articles/s42256-020-0183-4>
- Wulandari, W., Nofiyani, N., & Hasugian, H. (2023). USER ACCEPTANCE TESTING (UAT) PADA ELECTRONIC DATA PREPROCESSING GUNA MENGETAHUI KUALITAS SISTEM. In *Jurnal Mahasiswa Ilmu Komputer*.
- Zhang, C., & Lu, Y. (2021). Study on artificial intelligence: The state of the art and future prospects. *Journal of Industrial Information Integration*.
<https://www.sciencedirect.com/science/article/pii/S2452414X21000248>
- Zuhairi, N. A. (2022). EVALUATION OF THE USE OF THE VIDEO CONFERENCE PLATFORM ON ZOOM BASED ON THE NIELSEN MODEL. *Walisongo Journal of Information Technology*.
<https://journal.walisongo.ac.id/index.php/jit/article/view/10254>