

DAFTAR PUSTAKA

- Abdullah, R. A. (2016). Pemikiran Daniel Goleman tentang kecerdasan emosional. *Iain Purwokerto*, 1–35. http://repository.iainpurwokerto.ac.id/141/2/Cover_Bab_I_Bab_V_Daftar_Pustaka.pdf
- ALDI, N. S. (2020). *Penilaian Kinerja Karyawan di PT. Bank Rakyat Indonesia, Kantor Cabang Pandanaran, Semarang*.
- Alutairi, D. O. (2013). *Average concept of crossover operator in real coded genetic algorithm* (Vol. 63, Issue 15, pp. 73–77). DOI: 10.7763/IPEDR. 2013. V60. 24. <https://doi.org/10.7763/IPEDR>
- Antony, J. M. (2013). The Influence of Emotional Intelligence on Organizational Commitment And Organizational Citizenship Behavior. *Journal of Social Science Research*, 1(1), 5–8. <https://doi.org/10.5977/jkasne.2013.19.2.194>
- Ariawaty, R. R. N. (2020). Improve Employee Performance through Organizational Culture and Employee Commitments. *Journal of Applied Management (JAM)*, 18(2), 318–325. <http://dx.doi.org/10.21776/ub.jam.2020.018.02.12>
<http://dx.doi.org/10.21776/ub.jam.2020.018.02.12>
- Ayu, T. S. (2018). Pengaruh Kecerdasan Intelektual, Kecerdasan Emosional, Dan Kecerdasan Spiritual Terhadap Kinerja Karyawan (Studi Kasus Pada Pondok Pesantren Darunnajah Jakarta). *Universitas Islam Negeri Syarif Hidayatullah*, 147.
- Christian, D., & Kurniawan, M. (2021). Pengaruh Disiplin Kerja dan Motivasi Kerja terhadap Kinerja Karyawan PT Yala Kharisma Shipping Cabang Palembang. *Jurnal Nasional Manajemen Pemasaran & SDM*, 2(2), 113–125. <https://doi.org/10.47747/jnmpsdm.v2i2.283>
- El Hosni, C., & Hachana, R. (2019). *Spiritual and emotional intelligences leveraging organizational commitment : The case of a Tunisian university 's staff* (Issue July 2018).
- Elmiyanti, N. K. (2017). Pengaruh Pelatihan Kecerdasan Emosional Terhadap Kemampuan Kognitif Manajemen Konflik Kepala Ruangan di RSUD Undata Palu. In *Universitas Hasanuddin* (Vol. 6). Universitas Hasanuddin, Makassar.
- Fataron, Z. A. (2017). Kualitas Kehidupan Kerja pada Wanita Pekerja: Studi pada Pekerja Wanita di Lingkup Bank BRI Syariah Cabang Semarang. *Economica: Jurnal Ekonomi Islam*, 8(2), 285–307. <https://doi.org/10.21580/economica.2017.8.2.1546>
- Firdaus, F., Setiawan, M., Djumahir, & Sumiati. (2017). Effect of emotional intelligence and spiritual intelligence on service quality, customer satisfaction and loyalty: Study on himpuh member umrah organizer company in district and municipality of bekasi. *International Journal of Applied Business and Economic Research*, 15(26), 477–489.
- Fitriani, E. D. (2021). Kesetaraan Gender Dinilai Tingkatkan Kinerja BRI & UMKM Indonesia. *Finance.Detik.Com*. <https://finance.detik.com/berita->

ekonomi-bisnis/d-5541512/kesetaraan-gender-dinilai-tingkatkan-kinerja-bri--umkm-indonesia

- Ginanjar, A. (2017). *E-Book Rangkuman Training ESQ 165*. ESQ. <https://www.ptonline.com/articles/how-to-get-better-mfi-results>
- Goleman, D. (2005). *Emotional Intelligent* (10th ed.). Bantam Dell A Division of Random House, Inc. <https://www.ptonline.com/articles/how-to-get-better-mfi-results>
- Habibollah, J. (2012). The Impact of Spirituality on Work Performance. *Indian Journal of Science and Technology*, 5(1), 1961–1967. <https://doi.org/10.17795/semj39053>
- Hakim, A., & Pristika, A. Y. (2020). *The Influence of Organizational Citizenship Behavior, Continuance Commitment, Emotional Intelligence, and Spirituality on Performance*. 115(Insyma), 80–84. <https://doi.org/10.2991/aebmr.k.200127.016>
- Hari Nugroho, & Bachri, A. A. (2016). Pengaruh Kecerdasan Intelektual (Iq), Kecerdasan Emosional (Eq), Kecerdasan Spiritual (Sq) Terhadap Kinerja Pegawai Inspektorat. *Pengaruh Kecerdasan Intelektual (Iq), Kecerdasan Emosional (Eq), Kecerdasan Spiritual (Sq) Terhadap Kinerja Pegawai Inspektorat*, 4, 259–272. <https://scholar.archive.org/work/hhqq7i6cybdkddo2olxql2om6a/access/wayback/http://jwm.ulm.ac.id/id/index.php/jwm/article/viewFile/99/99>
- Hartini, T. (2017). Pengaruh Kecerdasan Intelektual (IQ), Kecerdasan Emosional (EQ) dan Kecerdasan Spiritual (SQ) Terhadap Perilaku Sosial Siswa SMPN 1 Kadugede Kabupaten Kuningan. *OASIS: Jurnal Ilmiah Kajian Islam*, 1(2), 1–16.
- Helmiatin. (2018). Importance of Intellectual, Emotional, and Spiritual Quotient in Managing Employee Performance. *Review of Integrative Business and Economics Research*, 7(1), 54–64. https://www.proquest.com/scholarly-journals/importance-intellectual-emotional-spiritual/docview/1949458876/se-2?accountid=17242%0Ahttps://media.proquest.com/media/hms/PFT/1/QzLl2?_a=ChgyMDIyMDYwOTA3MTA1NTM0NToxNzIxMzgSBTKxMTAwGgpPTkVfU0VBUKNIIg8xODAuMjUyL
- Herlina, L., & Suwatno. (2018). Kecerdasan Intelektual dan Minat Belajar Sebagai Determinan Prestasi Belajar Siswa. *Jurnal Pendidikan Manajemen Perkantoran*, 3(2), 99. <https://doi.org/10.17509/jpm.v3i2.11770>
- Husnawati. (2014). *Pengaruh Kecerdasan Spiritual Terhadap Hasil Belajar Siswa*.
- Ilma. (2013). *Kecerdasan emosi, disiplin kerja dan iklim organisasi sebagai prediktor kinerja pegawai negeri sipil di pemerintahan kota Batam*. Universitas Terbuka.
- Irfan, A., Irwan, A., & Alim, A. (2021). Pengaruh Kecerdasan Emosional Terhadap Kinerja Karyawan pada Bank Mandiri Cabang Bone. *Value : Jurnal Manajemen Dan Akuntansi*, 16(1), 240–250. <https://doi.org/10.32534/jv.v16i1.1811>
- Irhas, I., Asmony, T., & Nurmayanti, S. (2017). Pengaruh Kecerdasan Emosional, Kecerdasan Spiritual, Dan Komitmen Organisasional Terhadap Organizational Citizenship Behavior (Ocb) (Studi Pada Dosen Tetap

- Perguruan Tinggi Keagamaan Islam Swasta). *Jmm Unram - Master of Management Journal*, 6(1), 1–18. <https://doi.org/10.29303/jmm.v6i1.94>
- Islamia, D. (2017). *Pengaruh Pelatihan Terhadap Kinerja Karyawan Dengan Motivasi Sebagai Variabel Intervening Pada PT. Bank Rakyat Indonesia (Persero) Tbk Kantor Cabang Martadinata, Malang*. Universitas Islam Negeri Maulana Malik Ibrahim, Malang.
- Jachja, D. R. (2012). Analisis Pengaruh Kecerdasan Intelektual, Kecerdasan Spiritual Dan Kecerdasan Emosional Terhadap Kinerja Karyawan (Studi di PT. Multiguna International Persada), . *Universitas Diponegoro*, 1–27.
- Kahtani, A. Al. (2013). Employee Emotional Intelligence and Employee Performance in the Higher Education Institutions in Saudi Arabia: A Proposed Theoretical Framework. *International Journal of Business and Social Science*, 4(9), 80–95. https://pdfs.semanticscholar.org/c085/8d46ed61d63a7075accd39175f4e8398da62.pdf?_ga=1.208263249.213750356.1490878367
- Kalantarkousheh, S. M., Sharghi, N., Soleimani, M., & Ramezani, S. (2014). The Role of Spiritual Intelligence on Organizational Commitment in Employees of Universities in Tehran Province, Iran. *Procedia - Social and Behavioral Sciences*, 140(2008), 499–505. <https://doi.org/10.1016/j.sbspro.2014.04.460>
- Karim, K. (2015). KRITERIA KEBUTUHAN HARD DAN SOFT SKILL PADA PERUSAHAAN JASA DI MAKASSAR. *PROSIDING SEMINAR NASIONAL MULTI DISIPLIN ILMU & CALL FOR PAPERS UNISBANK (SENDI_U)*, 978–979.
- Kasnaeny. (2015). *Buku Manajemen Sumber Daya Manusia*. Dream Litera.
- Kojongian, R. A., Pangemanan, S. S., & Tielung, M. (2016). the Influence of Intelligence Quotient and Emotional Quotient Toward Employee Performance (Case Study At Pt . Bank Mandiri (Persero) Tbk . Manado Branch Office Wanea). *Jural Berkala Ilmiah Efisiensi*, 16(01), 138–146.
- Lekić, N., Carić, M., Soleša, D., Tankosić, J. V., Rajaković-Mijailović, J., Bogetić, S., & Vučićević, M. (2022). Employees' perceptions on the relationship of intellectual capital and business performance of ICT companies. *Sustainability (Switzerland)*, 14(1). <https://doi.org/10.3390/su14010275>
- Lona, W. A. ., Fanggidae, R. E., Nursiani, N. P., & Maak, C. (2020). The Influence of Emotional Intelligence, Intellectual Intelligence, Spiritual Intelligence on Employee Performance. *Proceeding of the 5th International Conference on Tourism, Economics, Accounting, Management and Social Science*, 158(Teams), 538–545. <https://doi.org/10.2991/aebmr.k.201212.076>
- Ma'rifah, A. N. (2018). *Hubungan Kecerdasan Intelektual dan Spiritual dengan Hasil Belajar Aqidah Ahlak Peserta Didik Ma Al-Mubarak Kecamatan Bandar Mataram Kabupaten Lampung Tengah*.
- Mcelwain, A. K., Korabik, K., & Rosin, H. M. (2005). An examination of gender differences in work-family conflict. *Canadian Journal of Behavioural Science*, 37(4), 283–298. <https://doi.org/10.1037/h0087263>
- Mousa, A. E. (2020). The Impact of Workplace Spirituality on Employee Performance: Evidence from Abu Dhabi University. *International Business*

- Research*, 13(5), 79. <https://doi.org/10.5539/ibr.v13n5p79>
- Muhdar, H. (2015). Organizational Citizenship Behavior Perusahaan. In S. Rahmah (Ed.), *International Encyclopedia of the Social & Behavioral Sciences: Second Edition* (Issue July 2015). Sultan Amai Press. <https://doi.org/10.1016/B978-0-08-097086-8.22031-X>
- Muklasin, A. (2013). Pengembangan Kecerdasan Spiritual dalam Meningkatkan Sumberdaya Guru (Studi Multi Kasus Di SDI Al-Fath Pare dan MIN Doko Ngasem Kabupaten Kediri). In *Diss. Universitas Islam Negeri Maulana Malik Ibrahim* (Issue 11710064).
- Muslim, M., Ahmad, H., & Rahim, S. (2019). The effect of emotional, spiritual and intellectual intelligence on auditor professionalism at the inspectorate of South Sulawesi Province. *The Indonesian Accounting Review*, 9(1), 73. <https://doi.org/10.14414/tiar.v9i1.1416>
- Mutia, F. (2020). *Di Bank Ini Hampir Seluruh Nasabah dan Pegawainya Perempuan, Kok Bisa_ Halaman all - Kompas*. Kompas.com.
- Nasifah. (2012). *Pengaruh Antara Kecerdasan terhadap tingkah laku di tingkat pendidikan MI Ikhlasiyah Palembang*.
- Nasrul, L., & Alfalah, A. (2020). the Effect of Intellectual Intelligence, Emotional Intelligence and Spiritual Intelligence on Employee Performance. *PalArch's Journal of Archaeology of Egypt*, 17(7), 2237–2245.
- Nilamartini, Syamsuri, A. S., & Jusriadi, E. (2021). Pengaruh kecerdasan spiritual, kecerdasan intelektual, dan kecerdasan emosional terhadap kinerja guru di SMP Islam Athirah 1 Makasar. *Competitiveness*, 10(1), 1–17. <https://journal.unismuh.ac.id/index.php/competitiveness/article/download/4848/pdf>
- Noermijati, & Dyan S, C. (2011). Peran Kepemimpinan Transformasional dan Kecerdasan Emosional Dalam Meningkatkan Kinerja Karyawan (Studi Pada Proyek Konversi Energi Batubara PT.X di Gresik). *Jurnal Aplikasi Manajemen*, 9(4), 1141–1154.
- Nurputri, F., Jatmiko, U., & Evasari, A. D. (2022). Pagaruh Kecerdasan Emosional Dan Kecerdasan Spiritual Terhadap Kinerja Karyawan Pada PT Bank Rakyat Indonesia (Persero) Tbk Cabang Kediri. *Jurnal Mahasiswa Manajemen UNITA*, 1(1), 109–119.
- Oktariani, W., Setyanti, S. W. L. H., & Sumani. (2016). Spiritual Serta Kepribadian Terhadap Kinerja. *Bisma*, 10(2), 144–155.
- Osro, S. A. (2018). *Pengaruh Kecerdasan Emosional Terhadap Kinerja Pegawai Dinas Kesehatan Kabupate Deli Serdang* [Universitas Sumatera Utara]. <https://repositori.usu.ac.id/bitstream/handle/123456789/11992/157007045.pdf?sequence=1&isAllowed=y>
- Panji Dwi Herdian, P. D., Nugroho, R., & Sumiati. (2020). THE EFFECT OF WORK MOTIVATION AND SPIRITUAL INTELLIGENCE ON EMPLOYEE PERFORMANCE WITH ORGANIZATIONAL CITIZENSHIP BEHAVIOUR (OCB) AS INTERVENING VARIABLES. *Ilmu Ekonomi Dan Manajemen*, 07(01), 1–12.
- Prayudhani, O. (2019). KEMAMPUAN KOGNITIF-NONKOGNITIF DAN

- LABOR MARKET OUTCOMES : STUDI EMPIRIS MENGGUNAKAN DATA IFLS 2014. *Jurnal Ketenagakerjaan*, 14(2), 98–111.
- Purnomo, A. Z. (2021). Pengaruh Kecerdasan Intelektual, Kecerdasan Emosional dan Kecerdasan Spiritual Terhadap Kinerja Karyawan Bagian Alat Berat (Studi Pada Karyawan Bagian Alat Berat PT. Petrokimia Gresik Persero). *Jurnal Ilmiah Mahasiswa FEB UB*, 10(2), 45. <http://repositorio.uchile.cl/bitstream/handle/2250/130118/Memoria.pdf>
- Purwanggono, C. J., & Hermastho, B. (2022). Impact Analysis on Performance With Emotional Intelligence, Intellectual Intelligence, and Spiritual Intelligence (Case study on medical and unmedical performance at *International Journal of ...*, 1(1), 18–30. <https://publikasiilmiah.unwahas.ac.id/index.php/IJMBS/article/view/6960> <https://publikasiilmiah.unwahas.ac.id/index.php/IJMBS/article/view/File/6960/4149>
- Pusparani, M. (2021). Faktor Yang Mempengaruhi Kinerja Pegawai (Suatu Kajian Studi Literatur Manajemen Sumber Daya Manusia). *Jurnal Ilmu Manajemen Terapan*, 2(4), 534–543. <https://doi.org/10.31933/jimt.v2i4.466>
- Putri, Y. S. (2016). Emosional , Dan Lingkungan Kerja Terhadap. *Jurnal Studi Manajemen & Organisasi* 13, 13, 88–97.
- Rahmasari, L. (2012). Pengaruh Kecerdasan Intelektual , Kecerdasan Emosi dan Kecerdasan Spiritual Terhadap Kinerja Karyawan. *Majalah Ilmiah INFORMATIKA*, 3(1), 1–20.
- Richard, M. (2021). Komposisi Karyawan Wanita di Bank OCBC NISP Tinggi Untuk Sektor Perbankan. *Bisnis.Com*, April, 6. <https://finansial.bisnis.com/read/20210421/90/1384084/komposisi-karyawan-wanita-di-bank-ocbc-nisp-tinggi-untuk-sektor-perbankan>
- Risabella, N. (2014). Factors Affecting The Ethical Behavior a Student Accounting University Jember. *Artikel Ilmiah Mahasiswa*.
- Robbins, S. P., & Judge, T. A. (2013). Organizational Behavior. In Sally Yagon (Ed.), *วารสารวิชาการมหาวิทยาลัยอีสเทิร์นเอเซีย* (15th ed., Vol. 4, Issue 1). Pearson Education, Inc. <http://www.ocw.upj.ac.id/files/Slide-MGT303-Slide01.pdf>
- Rochmawati, D.H., Febriana, B., Rizki, A., Nur, H. (2020). Indonesian Journal of Global Health Research Description of self and Emotional Quotient Students In Semarang. *Indonesian Journal of Global Health Research*, 2(2), 141–146.
- Said, A. N., & Rahmawati, D. (2018). PENGARUH KECERDASAN INTELEKTUAL, KECERDASAN EMOSIONAL DAN KECERDASAN SPIRITUAL TERHADAP SIKAP ETIS MAHASISWA AKUNTANSI (Studi Empiris Pada Mahasiswa Prodi Akuntansi Universitas Negeri Yogyakarta). *Nominal, Barometer Riset Akuntansi Dan Manajemen*, 7(1), 21–32. <https://doi.org/10.21831/nominal.v7i1.19357>
- Sari, R. W. P. M., & Mardalis, A. (2015). *Pengaruh Konflik Peran Ganda dan Stres Kerja Terhadap Kinerja Polisi Wanita di Polresta Surakarta* (Vol. 3) [Universitas Muhammadiyah Surakarta]. <http://weekly.cnbnews.com/news/article.html?no=124000>
- Silitonga, S. A. J. (2017). Pengaruh Kecerdasan Emosional, Kecerdasan

- Spiritual, dan Kecerdasan Intelektual terhadap Kinerja Karyawan Tetap Level Staff pada Perusahaan PT. AIA Financial Indonesia. *Doctoral Dissertation, STIE Indonesia Banking School*.
- Sitepu, K. H., Fauzi, A., & Hidayah, Z. (2020). Pengaruh Kecerdasan Intelektual, Emosional, dan Spritual Terhadap Kinerja Pegawai Balai Besar Pom Di Banda Aceh (The Influence Of Intellectual, Emotional, And Spiritual Intelligences On Performance Of Employees At Banda Aceh National Agency Of Drug & . *Jurnal Pengembangan Wiraswasta*, 22(03), 197–206.
- Spence, G., Oades, L. G., & Caputi, P. (2004). Trait emotional intelligence and goal self-integration: Important predictors of emotional well-being? *Personality and Individual Differences*, 37(3), 449–461. <https://doi.org/10.1016/j.paid.2003.09.001>
- Suherman, U. D. (2020). Analysis of Spirituality Effect on Workplace and Work Motivation on Employee Performance Bank Syariah Mandiri in Jawa Barat Region. *Li Falah: Jurnal Studi Ekonomi Dan Bisnis Islam*, 5(2), 74. <https://doi.org/10.31332/lifalah.v5i2.2307>
- Supriyanto, A. S., Ekowati, V. M., & Masyhuri, M. (2019). The Relationship among Spiritual Intelligence, Emotional Intelligence, Organizational Citizenship Behaviour, and Employee Performance. *Etikonomi*, 18(2), 249–258. <https://doi.org/10.15408/etk.v18i2.11318>
- Tehubijuluw, F. K. (2014). the Effect of Spiritual Intelligence To Increase Organization Performance Through. *Business and Entrepreneurial Review*, 14(1), 1–14.
- Tri Juniarti, A., Indra Setia, B., Pasundan Jl Tamansari No, U., Bandung Wetan, K., Bandung, K., & Barat, J. (2021). *Employee Performance Is Affected By Human Intelligence and Mediated By Competition*. 20(2), 105–111.
- Trihandini, R. . F. M. (2018). Analisis Pengaruh Kecerdasan Intelektual, Kecerdasan Emosi dan Kecerdasan Spiritual terhadap Kinerja Karyawan. *JURNAL SeMaRaK*, 1(3). <http://openjournal.unpam.ac.id/index.php/smk/article/view/2260>
- Ukkas, I. (2017). Faktor-Faktor Yang Mempengaruhi Produktivitas Tenaga Kerja Industri Kecil Kota Palopo. *Kelola: Journal of Islamic Education Management*, 2(2). <https://doi.org/10.24256/kelola.v2i2.440>
- Wiajayanti, A. A. (2020). *Pengaruh Keerdasan Intelektual, Kecerdasan Emosional, dan Budaya Etis Organisasi Terhadap Perilaku Etis Mahasiswa Dengan Locus of Control Sebagai Variabel Moderasi* [Universitas Negeri Semarang]. <http://lib.unnes.ac.id/17468/1/7101409069.pdf>
- Yuda, F. W., & Sumartik, S. (2021). The Influence of Intellectual Intelligence, Emotional Intelligence, and Spiritual Intelligence on Employee Performance with Intervening Variable Job Satisfaction CV. Kirana Bahari. *Indonesian Journal of Innovation Studies*, 16, 1–15. <https://doi.org/10.21070/ijins.v16i.565>
- Zohar, D., & Marshall, I. (2007). *Kecerdasan Spiritual* (Edisi Terj). Bloomsburry, Great Brittain.